

Hydro One *myEnergy* Rewards Program Procedures – Electric Vehicles

Effective September 20, 2023

This document describes the parameters under which Hydro One may call peak demand events, and the participant incentives and participant obligations in the Hydro One *myEnergy* Rewards Program (the “Program”) for all-electric, battery electric vehicles (“EVs”). Hydro One reserves the right to amend these Procedures at any time and at its sole discretion.

The Program is voluntary and utilizes residential customers’ EVs and/or level 2 or higher EV chargers to automatically and temporarily adjust their rate of charging or charging schedule to support efficient operation of the electricity system and its reliability. The Program also allows Hydro One to responsibly modernize grid infrastructure while saving ratepayers money over the long term.

Participants are set up for yearly auto renewal rewarded by a yearly participation incentive but can withdraw from the program at any time by calling 1-888-408-6030. Participants can also opt out of individual DR events through their device app or directly through their enrolled device.

1.0 Event Parameters

Demand response (DR) events typically will be called when demand on the Ontario grid or localized areas of the distribution system are forecasted to reach 90% or more of the historical peak or in the event of a grid emergency.

Enrolled EVs through the vehicle option (not smart charger) will not be called on to respond to a peak demand event when the battery charge level at the start of the load reduction event is below 50%. Your EV charging will only be adjusted when your vehicle is charging at your primary residence during a scheduled event. This involves modifying the charging behaviour of enrolled devices from time to time to co-ordinate the charging schedules to minimize concurrent charging and alleviate stress on the electricity distribution system.

You will be notified prior to the start of any peak demand event.

Hydro One may also call DR events to test and optimize the distributed energy resource management system (“DERMS”) platform.

The exact type and number of events will be determined solely at the discretion of Hydro One.

Participants can also opt out of individual DR events through their device app or directly through their enrolled device.

2.0 Participation Incentives

Upon being accepted into the Program, an upfront, one-time \$50 New Participant Incentive per household is payable to the eligible participant in the form of a gift card for participants enrolling their existing device(s).

In addition to the New Participant Incentive, program participants will be paid the following incentives:

- \$5 per month during which the participating device(s) has been called on and responds to curtail electricity demand for at least 50% of scheduled peak demand events.
 - Opting out of a scheduled event at any time prior to or during the event will be considered non-participation

If an eligible participant already has a smart thermostat enrolled in *myEnergy Rewards*, they are invited to also enrol their EV or charger and are entitled to the \$50 New Participant Incentive for this additional device type.

Participants are not eligible to receive the one-time New Participant Incentive if the participant or participating device has previously been enrolled in the EV/charger program stream at any time.

Any accrued monthly incentives above will be paid in the form of a gift card once per year, 2-4 weeks after the program year ends, for incentives earned for the preceding program year.

If your EV is not connected to the charger during at least one of the events called in each month in a calendar year your participation in the program may be terminated.

For clarity, if a participant has previously enrolled an EV or charger in the program and later replaces this device with a new eligible EV or charger, the participant **would not** be eligible to receive a second New Participant Incentive.

3.0 Participant Obligations

To participate in the Program, participants must:

- Have Wi-Fi that is always on
- Have an eligible all-electric vehicle or smart charger at your primary residence
- Have their primary residence located in Hydro One service territory (you receive a Hydro One electricity bill for your primary residence)

- Agree to share your data through your automaker or smart charger app and allow Hydro One to send charging control or scheduling commands to your battery electric vehicle or smart charger